

Source	Receipt Date	Closed Date	Utility Name	Comment	Private Comment
WEB	2/28/2013	3/20/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: On one side of my little apartment I now have 6 smart meters. 3 are electric meters, 3 are gas meters. Since the gas meters have been installed recently I have been experiencing significant sleep loss and other health issues in relation to the time they were installed. I am in fear of my life, my partners life, my animals lives as well as my neighbors.</p> <p>Utility Comment: That I would have to contact the other tenants and landowner before any action would be taken. In which I have done. I was told by the utility company that I would be penalized with a heavy fee to remove all 6 smart meter units equaling \$450.00 for removal of the units and \$60.00 in each monthly bill after that. I would gladly pay for the removal of the 2 meters that are mine, but for me to have to pay for removal of all 6 meters, that fee is unreasonable.</p> <p>Request of CPUC: I would hope this would be a major public health concern and would act immediately. I would like all of the meters removed ASAP.</p> <p>Utility Name: P G &amp; E</p>
WEB	4/22/2013	4/23/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: The smart meters from our neighbors yards is shooting a sharp ringing pain in my ears. It feels as if my head is going to burst. Can someone please.help? I have some major health problems but theyre no match to how bad the peircing sound is effecting me. It comes on strong as soon as I pull up to my house and surrounding houses. Please dont take this as a joke; Im being sincere.</p> <p>Utility Comment: They said they would not install one at our house because we were afraid to get one. The ones at the neighbors effect me or "us" just the same.</p> <p>Request of CPUC: Please adjust or remove the smart meters. If not for my sake please do it for my 86 year old Grandmother that is living with a pacemaker, and for my fiance that has bone marow cancer.</p> <p>Utility Name: PG&amp;E</p>
WEB	1/4/2013	1/11/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Numerous health concerns after the installation of a smart meter. Sleep loss. Leg cramps. Digestive problems. Lack of energy.</p> <p>Utility Comment: We can pay to have it removed, we never requested nor authorized it, and then have to pay to have someobne read it.</p> <p>Request of CPUC: Remove the smart meter or shield it to prevent issues.</p> <p>Utility Name: PG&amp;E</p>

WEB	4/9/2013	5/17/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: Refusing to remove smart meters mounted on the wall even with a doctors recommendation (do the utilities know better than our doctor what is a health threat?)</p> <ul style="list-style-type: none"> <li>• allowing smart meter surveillance and selling the collected data to third parties <input type="checkbox"/></li> <li>• using our homes for commercial purposes (mesh network) without informed consent <input type="checkbox"/></li> </ul> <p>SMART meters are not UL approved and exceed FCC radation limits. They effect every house around them dirty electricity</p> <ul style="list-style-type: none"> <li>• lying about how often smart meters transmit pulsed radiation <input type="checkbox"/></li> <li>• forcing smart meters on businesses without informed choice or consent <input type="checkbox"/></li> <li>• utility employees spying on activists and then forwarding ill-gotten messages to CPUC staff who do nothing about it?</li> </ul> <p>Utility Comment: Edison is non responsive to the truth. Request of CPUC: Make opt of smart meters free of penalties.. Allow SCE to only install safe approved meters. Utility Name: SCE</p>
WEB	4/2/2013	4/4/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: There are 6 smart meters attached to my wall and I believe that the smart meters are attributed to my current health problems. I, and the neighbors, have been irritable and losing sleep. Since Ive moved into the condo, Ive also have flu like symptoms twice. I have had headaches, which I normally dont have. Ive also had to take an extended leave of absence from work which has been months.</p> <p>Request of CPUC: I would like to ask CPUC if there are alternatives to using the smart meter and to have them replaced based on the health problems that I have been developing. Utility Name: Open Way -Itron</p>

WEB	7/30/2013	8/22/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: I am having severe health issues since the smart meter was installed. It has gotten to an extreme point recently. It started with heart palpitations, buzzing in my ears, and aching joints, insomnia. Now I have had a headache and pressure in my ears for two weeks. I can not think right, I need to lay down every few hours. I called sce on 7/16 to have the smart meter removed. They told me it would be 5 to 7 days. It was not. I also want you to know that my 84 year old mother is also suffering with health problems that started when the meter was installed at her home (XXX) She had a stroke 6 months after the meter was installed. Before the stroke she was complaining of buzzing in her head, dizziness and insomnia. The other point I want to address is the \$5 monthly charge we are going to have to pay to protect our health. We feel this is unconstitutional and are asking you to wave it for us.</p> <p>Utility Comment: They are working on it. I have called 3 times</p> <p>Request of CPUC: I would like steps taken to have my mter replaced with a mechanical analog meter asap and the monthly fee waved.</p> <p>Utility Name: sce</p>
WEB	6/9/2013	6/10/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: The Smart Meter that your company has installed in negatively effecting my wifes health. She is already receiving social security for her illness. I am also experiencing health concerns since these meters have been put on our home.</p> <p>Request of CPUC: Please remove the smart meters from our home.</p> <p>Utility Name: SouthernCA Edison</p>
WEB	6/21/2013	6/24/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: since the installation of my smart meter which is outside from my home office where I work at my computer I have developed an Arrhythmia Heart problem. The cardiologist does not this this is due to any abnormality of the heart. I have data from wearing a 14 day heart monitor that verifies the arrhythmia and long QT. Since the Smart meter was installed I have also had dizziness, ringing in my ear and neuropathy. When I measure my heart rate on my home BP monitor it consistently shows irregular heart beat in my office. I have always been otherwise healthy and fit and do not smoke and live a active lifestyle. But something changed rather suddenly and I believe it is linked to when the meter was installed. I have seen numerous doctors who have no firm diagnosis for anything else causing these issues.</p> <p>Utility Comment: I have not contacted the utility yet but plan to.</p> <p>Request of CPUC: I would like you to add this to your documentation that this as a potential health problem and threat and figure out ways to keep people safe by finding a safe alternative or go back to old meters.</p> <p>Utility Name: Edison International</p>

WEB	3/25/2013	3/26/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: When I called in January 2013 to say I chose to refuse a Smart Meter, I was shocked to find out that about 2 years ago Edison replaced our analog meter with a "Smart Meter," which can be read remotely (e.g. from the street). We were not informed of this change and wouldnt have approved it. The meter is right outside our bedroom window, and my husband and I have had trouble sleeping. Weve checked online and have found that some sources say the type of radiation may pose a health risk. We are concerned about cumulative radiation since the meter transmits continuously and not just when interogated.</p> <p>Utility Comment: They said that the installation of the "Smart Meter" was a CPUC mandate. They said I had no choice and blamed and told us to contact you (CPUC).That is why we are making this complaint. When I was told there would be a \$75 fee to replace it and a \$10 monthly fee each monthly bill, I waited till my husband checked it out fully and I had his complete agreement before making the change back to what we had. After intensive study he agreed that we are not willing to risk health problems just to make life more convenient for meter readers, so March 3rd, 2013 we had it removed. By the way, we sleep very well now.</p> <p>Request of CPUC: I want SCE to refund the \$75 charge for replacing the "Smart Meter" with an analog meter and eliminate the \$10 monthly charge for having the meter manually read since we were never informed and didnt approve of the change. After all, our monthly bill was not reduced by \$10 a month after the "Smart Meter" was installed, so why should we pay more to have the service we had before?</p> <p>Utility Name: Southern California Edison</p>
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WEB	6/18/2013	7/2/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: Since that Smart Meter was put in (2010) my husband has gotten increasingly sicker and has been out of work since early 2010. I am now so sick I am not able to function. The birds keep falling dead under the power pole and the bees are found dead in back yard. We have both had these symptoms:</p> <p>Sleep problems  agitation, anxiety, irritability, headaches, sharp pain or pressure in the head, constant ringing in the ears, ear pain, high pitched ringing  Concentration and memory or problems, fibromyalgia, fatigue, muscle stiffness/pain, dizziness, balance problems (Ive fallen), burning and runny eyes for weeks, major cardiac symptoms, heart palpitations, heart arrhythmias, pounding, chest pain, leg cramps, terrible body pain, sharp, stabbing pains, nausea, sinus problems, respiratory problems, cough - worsening!!!! HELP  Skin rashes, facial flushing</p> <p>Utility Comment: They gave me a 800 phone number to call to report it. I called it and it sounds like some old answering machine. They said leave name and message and maybe in 48 hours someone will call you.  Request of CPUC: I dont know what you do so I dont know what action you can take. We need help. I want my money lost back. We have lost thousands in savings because we are too sick to work and too sick to move away! We are still trying to move but have so little energy, almost impossible. The whites of our eyes are not white, rather dull gray and even greenish tinge. We are normally healthy couple in our 40s. We are about to become homeless. This is ridiculous. It all started with this stupid smart meter.  Utility Name: Southern California Edison</p>
WEB	3/27/2013	5/16/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: My health has become a great concern!! There are four meters in my yard. I have horrible headaches, poor concentration, heart extremely agitated, palpitations, extreme dizziness, among so many other problems. I have never had any of these problems until the meters went in several months ago. These were all installed against my wishes. On top of all the pain..</p> <p>Utility Comment: Nothing  Request of CPUC: Remove meters now  Utility Name: sce</p>

WEB	6/5/2013	6/10/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: Smart meters are killing me and several of my neighbors. We are all dizzy with heart issues, nauseous and sleepless... the energy they emit is so hazardous to our overall well being and we all feel dizzy when we are home ... more and more people are experiencing this everywhere I go and we are all talking about it in supermarkets, at various gatherings and we all know the cause is the smart meter system. Those who have been able to opt out of it, that are informed of the negative health effects are trying to have their smart meters replaced for analog meters and others I know are moving, including myself. This really needs to be looked into and taken very seriously because it is a horrific nightmare that many of us are forced to endure this absolute health hazard piece of garbage destroying our vitality and hurting out bodies.</p> <p>Utility Comment: They said to contact you.</p> <p>Request of CPUC: Bring back Analog meters and remove smart meters!</p> <p>Utility Name: Southern California Utility Companies</p>
WEB	5/14/2013	5/16/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: I have been threatened with a DISCONNECTION notice on my latest bill! I have paid every bill, on-time, without fail for the last three years. Last year, SCE removed my analog meter and installed a "smart-meter." I did not want this horrible, damaging, and deadly device on my home! They returned the meter back to an analog one, but started charging me \$10 monthly extortion fees for not using their smart-meter.</p> <p>I have refused to pay these fees. I have paid all electricity delivery charges, generation charges, and all applicable local and California state taxes for my energy usage, each month and on time. But i do not consent to paying the "opt-out" fee.</p> <p>I have now been threatened with disconnection.</p> <p>Utility Comment: I have sent numerous letters over the past year to both the SCE correspondence address and the SCE billing address. I have never received ANY communication from SCE in regards to this matter.</p> <p>Request of CPUC: The CPUC needs to PROHIBIT utilities from charging "opt-out" fees for choosing a safe and healthy analog meter! A customer and their small children should not have to fear a loss of power due to not paying these exorbitant extortion fees!</p> <p>This NEEDS TO BE against the law!</p> <p>Utility Name: Souther California Edison</p>

WEB	5/9/2013	5/28/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: SCE "specialist" does NOT answer phone number provided as a means to make an appointment to install a "smart meter." I tried to make an appointment via email. No help there. Now, they want to charge me more, as an "opt out" rather than doing their job.</p> <p>Utility Comment: Confidential Information</p> <p>Dear XXX:</p> <p>Thank you for visiting Southern California Edison's Web site.  We understand your frustration with reaching a specialist.  Unfortunately we will not be able to assist you with this issue via email. Please call in so we may contact the field supervisor for your area to work out an appointment to install your new meter.</p> <p>If you have questions or need further assistance, please contact us by e-mail at <a href="http://www.sce.com">www.sce.com</a> or call our Customer Communication Center at 1-800-655-4555, which is available 24 hours a day, seven days a week for your convenience.</p> <p>We appreciate the opportunity to serve you.</p> <p>Sincerely,  S. Johnson</p> <p>Customer Service Communications  Southern California Edison</p> <p>Request of CPUC: Either set up an appointment or don't put me on the "opt out" extra charge list. I don't give a damn about their stupid meters. If they can't figure out how to install them, don't blame me. This is revenge on SCE's part. Some time back one of their men attacked me in order to wrongly remove a meter, in some sort of sick effort to force me to have the building inspected before the meter could be re-installed. When I pushed the SCE guy back outside, he retaliated by having my service, to all 3 structures, CUT!! CA PUC forced SCE to re-connect the service. I think the SCE guy wanted a kick back to continue service, like they do in Mexico. Leave me out of the sick SCE employee misconduct.</p> <p>Utility Name: SCE</p>
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WEB	6/23/2013	7/2/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: After a smart meter was put in about a year ago, I had an occasional irregular heartbeat. In December I had a lot of stress. The irregular heartbeats became worse, along with rapid heartbeats when stressful thoughts arose. The symptoms stayed after things calmed down in my life so I saw a cardiologist who said my heart was healthy, it was just an electrical problem. My symptoms continued to worsen. I began to have dizzy spells, extreme fatigue, tinnitus, my heart was pausing every 3 or 4 beats. In the beginning of June I was away over night. After returning home and waking up the next morning feeling terrible, I realized I had felt fine while I was away, and wondered if it could be the smart meter. So I called to have it changed out. The smart meter was removed on June 13, and all the symptoms cleared up in a few days and have not returned. My heartbeat is regular and normal, the extraordinary fatigue is gone, the severe joint pain and dizziness are gone, etc. I feel great.</p> <p>Utility Comment: They said I could have the smart meter exchanged for the old type if I would pay \$75 plus an additional \$10 a month on my bill, and that it would be done in 5-7 days. After 4 days when I was feeling really awful I called again since no one had called to schedule the removal, and they came out that day and took care of it.</p> <p>Request of CPUC: I would like to be reimbursed for this \$75.00 and not have to pay an extra \$10.00 a month to get rid of something that is so dangerous to my health. I would also like to be reimbursed for the co-payment for my visit to the cardiologist and the tests, and some compensation for the work time lost due to extreme fatigue (sometimes I could not even remain standing and had to lie down and sleep) and the anxiety about the possibility of my heart problems causing an early death.</p> <p>Utility Name: So Cal Edison</p>
WEB	6/13/2013	6/14/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: I have had tinnitus for the last roughly. I thought it was age related as did my doctor. Until I read an article in the Register it never occurred to me it could be the meter. I have no interest in suing anyone I just want the ringing to stop.</p> <p>Utility Comment: I called SCE. They want \$75 to pull the meter and \$10 a month. I suggested they use me as an experiment. They said no.</p> <p>Request of CPUC: Since the jury is out on the meters affects on people I want them to pull the meter and replace it with the old style. If my Tinnitus goes away we will know its the meter. Simple test. I have no intention of paying for it though. I should not have to pay for something that could be their fault. If it doesnt go away they can put the meter back. Barring them doing the right thing, I will join the lawsuit they hope to avoid. Smart business men they arent it appears.</p> <p>Utility Name: Southern CA Edison</p>

WEB	3/9/2013	3/13/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: I have asked that the smart Meter be replaced with an analog meter. Smart Meters have many health risks involved with them. Analog meter does not present a health risk!! SCE says, I have to pay a one time fee of \$75.00 and \$10.00 per month to have an non-health hazard Analog Meter. I find these opt out fees unlawful when its proven that Smart Meters have health risks.</p> <p>Utility Comment: That I have been misinformed and that the smart meter does not present a health risk. They said, the opt out letter has been suspended and that they have the lawful right to charge fees for switching from the Smart Meter back to an Analog Meter.</p> <p>Request of CPUC: I am demanding that CPUC take action against Southern California Edison for acting unlawfully and jeopardizing the health of customers by installing a meter with a constant flow of radiation levels to be exact its considered a class 2B Carcinogen and then making customers pay additional fees for non ionizing radiation emitting Analog Meters</p> <p>Utility Name: Southern California Edison</p>
WEB	2/21/2013	5/16/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: My family and I been getting sick due to the smart meters. We been getting all kinds of symptoms.</p> <p>Utility Comment: Those are people that dont care for the community</p> <p>Request of CPUC: Please remove all those smart meters and stop killing innocent people and focus more on the criminals out in the streets what if this was happening to your loved ones? I bet you would be panicing and asking for help well why not help those people that work hard to pay their bills and stop killing them</p> <p>Utility Name: smart meters</p>
WEB	2/21/2013	5/16/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: Unable to sleep for more then 4 hours at a time. Constant headaches constant back and neck pain.</p> <p>Utility Comment: I have not contacted them yet.</p> <p>Request of CPUC: I Want to insure that there is a barrier between the meters and our living space that the EMF from the meters can not penetrate.</p> <p>Utility Name: So Cal Edison</p>

WEB	3/7/2013	5/16/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: the meter location is visible for data collection behind a 9 locked gate. we had posted a notice of no removal of our analog meter in clear view. The contractor employed by SCE entered our property without our consent and replaced our analog meter with the smart meter. our concern over the placement of the smart meter is based on our sons medical conditions and the documented facts of the dangers associated with the smart meters. We are now being told that we will pay a fee of 75.00 to remove the smart meter and an increased charge of \$10:00 per month. Not only have we been paying additional fees for years to subsidize these smart meters we are now being forced to pay extra per month for the analog meter, and charged the 75.00 dollar fee. How can this be? I am trying to protect my family from a dangerous component that SCE has tried to force on us. I would ask that you address this with Edison on our behalf. We should not have these additional fees extorted from us.</p> <p>Utility Comment: sorry to bad, call PUC.</p> <p>Request of CPUC: reverse the fees, monthly and otherwise. How can a public utility charge us additional fees for equipment that we consider a danger to our health and well being, when a safe alternative was already in place? This is wrong.</p> <p>Utility Name: SCE</p>
WEB	1/25/2013	2/7/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: To whom it may concern. I have a electric bill that was sky high when electric company change a analog meter to a smart meter. It has been increase every month since...Even I have not changing any appliances in the house and habit of using electric. I can not believed that it is over 500 kwh for this month</p> <p>Utility Comment: They said that because weather of this month has drop down more than last year that is the reason why my bill was high</p> <p>Request of CPUC: Please do investigation about smart meter health, cancer, wrong or inaccurate reading. According to them there is no option that I can monitor a previous reading to current of using electric using..Ive heard there are a lot of complaint about smart meter.. Please do ..highly appreciated</p> <p>Utility Name: southern california edison</p>
WEB	2/15/2013	2/21/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: I was never given the option to accept or refuse a smart meter. The smart meter appears to affect my husbands health and ability to sleep. It seems our electric bill has gone up since the installation of the smart meter. We also have noticed radio interference on a regular bases which may be caused by the meter.</p> <p>Utility Comment: I had no choice on if I wanted the smart meter or not. Also I have to pay \$75.00 to remove the meter and \$10.00 per month fee will be added to my electric bill.</p> <p>Request of CPUC: Advise SCE not to charge me \$75.00 to remove the smart meter and not be allowed to charge me \$10.00 per month on top of my normal electric bill.</p> <p>Utility Name: Souther California Edison</p>

WEB	1/5/2013	1/8/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: We have deformed trees and plants all over our yard. We show causation of over-dominance regarding the power signature feeding our home and housing tract. Unable to work since 2007 due to RSD/CRPS making every moment of life like being pan fried alive. My wife has Fibromyalgia for over a decade. We feel an interconnection to the power network design as a huge accelerant to our wasting lives. The new wireless meters have only made thing extra worse on top of our already really bad power signature. We have reverse engineered the power signature. We are both EHS sufferers. Electro-Hyper-Sensitivity is ruining our lives and it appears to us that it is possibly avoidable with a few changes to the existing grid deployment without huge loss or sacrifice.</p> <p>Utility Comment: We had an EMF/ELF expert from SCE run a onetime Gauss survey and told us everything is within tolerances across the whole house and lot. As he walked the house and yard for readings I kept showing him more and more distortions of very un-natural growth. The growths of the plants are blatantly distorted by the SCE Step-Down Transformer 40 Feet from our bedroom. It is obviously the epicenter of botanical distortion. Our avocado tree 25ft from the Transformer grows as a cork screw up and overtly bends directly towards the center of the transformer itself. SCE Rep kept saying over and over "There are no pathologies on why plants grow like that" and left us alone to deal with this other ways like this. Now that we know what to look for we see the issues extend way beyond just our home. We have found reasons to question our safety and the resolve of SCE to stand and deliver without it killing us first.</p> <p>Request of CPUC: We have created our own materials in understanding these anomalies and our pain that will stand against the scrutiny of any qualified engineer. We desire to have our materials reviewed, internalized and a plan of obtainment to obtain a more homogeneous network without huge loss or sacrifice. Our work shows the essence of the huge negative impact on public safety that has already occurred and warrants attention from experts in remediation of these avoidable 1950s network solutions running todays high power demands. We have reversed engineered the power signature and have found a 2 sec voltage carrier voltage flip/flop that can be understood and ultimately redesigned and removed.</p> <p>Utility Name: Southern California Edison</p>
WEB	2/6/2013	2/7/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: Since we had the SCE Smart Meter replacement my daughter has had constant headaches and cannot sleep at night. The meter is on her bedroom wall.</p> <p>We have taken her to the doctors for blood-work, CT Scans, Diet, etc... but they could not find anything wrong with her.</p> <p>They asked us if we had a smart Meter recently installed which we have.</p> <p>How can I go about getting it replaced with the analog one we use to have?</p> <p>Thank You for your help XXX- Utility Name: SCE</p>

WEB	1/28/2013	1/30/2013	NON REGULATED	NULL	<p>Complaint / Concern: I have severe health issues from the Smart Meter being installed. I did not opt in not was I told of the health risks when it was installed.</p> <p>Utility Comment: Michael Moriarty asked me if I had any electrical devices in my home. And that I could not prove it.</p> <p>Request of CPUC: I would like my old analog meter installed.</p> <p>Utility Name: Smud</p>
WEB	5/6/2013	5/8/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: The removal of the smart meter.</p> <p>The cost of 75.00 to remove the device.</p> <p>The smart meter is affecting persons health.</p> <p>Irritating my otherwise good health.</p> <p>The smart meter is not UL approved.</p> <p>Remove them from California at no cost to the consumer/guinea pig.</p> <p>Utility Name: PG&amp;E</p>
WEB	4/23/2013	5/17/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: This is my second complaint stating that I do not want a smart meter. I have health concerns which have not been adequately addressed by the PUC or PG&amp;E. I have an analog meter and believe that any other will negatively impact my and my familys health. I do not agree to pay PG&amp;E not to change the meter. I do not give PG&amp;E permission to collect data about my familys utility usage that cannot be collected with an analog meter, nor to sell or exchange the data with any entity, public or private. I do not agree to pay PG&amp;E \$10/month to read the meter. Usage/billing can be estimated monthly and then trued up to actuals, quarterly, when the meter is read.</p> <p>Utility Comment: PG&amp;E needs to address my legal, privacy and health concerns by acknowledging my right to protect myself, at no additional cost, from this potentially dangerous and intrusive device.</p> <p>Request of CPUC: I expect the PUC to put my legal, privacy and health concerns before the profits of this monopolistic utility. Further, I expect the PUC to provide me with choice between several utilities so that natural competition will drive a utility product that meets my needs as an individual consumer. The monopolistic business model has failed to serve the needs of the consumer and it is your fiduciary responsibility as the regulatory body for this industry to correct this failed business model.</p> <p>Utility Name: Pacific Gas and Electric</p>

WEB	5/7/2013	5/17/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My complaint, file no. 274599, was closed out without giving me a chance to respond to the PUC letter dated May 17, 2013, which did not adequately address my concerns.</p> <p>Utility Comment: PUC sent a letter dated May 17 which contained information about the history of the Smart Meters and consumer complaints and opt-out. However the letter did not answer my specific questions. WHAT IS THE EXACT AMOUNT OF RADIATION (EMFs and RFs)EMITTED FROM THE SMART METERS IN MY HOME? WHAT IS THE EXACT RADIUS OF THE EMISSIONS? The PUC answer that the radiation is no more than radiation from cell phones and microwaves IS NO ANSWER. I do not use a cell phone nor a microwave, and if I did, their usage would be intermittant and not continuous as is the case with the meters. Please give me a real answer.</p> <p>Request of CPUC: I would like the PUC or PG&amp;E give me a real answer to my questions (above). Consumers have the right to know- and their rights should not be tossed off with non-answers.</p> <p>Utility Name: PG &amp; E</p>
WEB	3/27/2013	5/16/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I woke up today with a high pitched hissing sound in my ears which would not stop, a migraine, and pain all over my body. Especially my back. My headache is so bad I feel like vomiting. The constant hiss in my ears is awful!!!!!!!!!!!!!! Make it stop!!!!!!!!!! I finally realized that despite the fact i never gave PGE an okay to put a Smartmeter on my home they must have today. On numerous occasions I expressed to PGE that I have unusual sensitivity to high pitch EMF sounds. I am a Psychic, and an Empath and have unusual sensitivity to EMFs.</p> <p>Utility Comment: I just got off the phone with them and they said you, the PUC, mandated it. They want \$\$\$s to remove it and fees. I am disabled from Cervical Disc disease, and have a pain disorder which can be triggered by things such as non stop noise in my ears. I have a medical account for the reason of the Cervical Disc problem which leaves me hypoersensitive. Finances are tough so requesting \$75 to remove it(their response) and \$10 a month as well is a problem for me. Do you have a medical non payment OPT OUT?? IE&lt;&gt; Have you provided this for medically sensitive consumers like me? If not, why not?</p> <p>Request of CPUC: Please have them remove this Smartmeter from my home with no charge or ongoing fees for me at once. I am so ill from this I am now vomiting from the screaming migraine this onooing hiss in my ears is causing!!!!!!!!!!I can be reached at XXX. I live at XXX. Please get back to me ASAP. I am really ill from this. This is ruining my Easter Plans! PGE has my medical file on hand! I am so angry that I am in this much pain!!I never gave them permission for this! I never received a letter stating it was going to be installed!</p> <p>Utility Name: PGE</p>

WEB	6/27/2013	6/28/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I received a call from PG&amp;E this morning telling me I would be charged \$75 for installation of an analog meter if I opt out of the smartmeter program. I called and told PG&amp;E that I still had my analog meter and would not accept such a charge. Further I am aware the the validity of these charges is currently under legal review. I have formally complained to the PUC and the Marin County on several occasions that I do not want a smart meter for health and privacy reasons and I do not want to be charged for PG&amp;E NOT to change my meter. I expect the PUC to respond to me and resolve this situation for me immediately. Further I expect the PUC to provide for a choice of utility providers in Marin County. The PG&amp;E monopoly has led to abuse of the utility customer. Just as the breakup of "Ma Bell" led to lower prices and better service the break up of PG&amp;E can only benefit the citizens of Marin County.</p> <p>Utility Name: Pacific Gas and Electric</p>
WEB	5/22/2013	5/23/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My complaint, file no. 274599, was closed out without giving me a chance to respond to the PUC letter dated May 17, 2013, which did not adequately address my concerns.</p> <p>Utility Comment: PUC sent a letter dated May 17 which contained information about the history of the Smart Meters and consumer complaints and opt-out. However the letter did not answer my specific questions.</p> <p>WHAT IS THE EXACT AMOUNT OF RADIATION (EMFs and RFs)EMITTED FROM THE SMART METERS IN MY HOME? WHAT IS THE EXACT RADIUS OF THE EMISSIONS? The PUC answer that the radiation is no more than radiation from cell phones and microwaves IS NO ANSWER. I do not use a cell phone nor a microwave, and if I did, their usage would be intermittant and not continuous as is the case with the meters. Please give me a real answer.</p> <p>Request of CPUC: I would like the PUC or PG&amp;E give me a real answer to my questions (above).</p> <p>Consumers have the right to know- and their rights should not be tossed off with non-answers.</p> <p>Utility Name: PG &amp; E</p>
WEB	5/27/2013	5/31/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smartmeter was installed two weeks ago and since than I have been sick to my stomach with a feeling of electricity going through me. I did not think much about it until I received a massage. Every time I was touched I felt shocked. I thought it was the technician, until that evening my husband rested his hand on my arm and I felt it again realizing it was me. Put two and two together. I have been sick to my stomach for over a week with headaches and dizziness. Its crazy, because XXX was the one that did not want it installed, I didnt really care, but there is no denying these symptoms. The smartmeter is located outside our bedroom window on my side of the bed</p> <p>Utility Comment: Nothing so far</p> <p>Request of CPUC: Advise me on what I can do for my safety and health</p> <p>Utility Name: PG&amp;E</p>

WEB	5/27/2013	6/13/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I requested my smart meter be removed not realizing at the time that I had 2, one for electric and one for gas. One was removed, why wasnt the other one removed? When will? When will it be removed?</p> <p>Utility Comment: Said would remove smart meter, I told them it was for health reasons.</p> <p>Request of CPUC: Removed one, not both.</p> <p>Utility Name: PG&amp;E</p>
WEB	4/16/2013	5/17/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Although I was able to prevent them from installing the smart meter in our house, we are so close to the neighbours (XXX) That I am being made sick. It is SO obvious to me that it is the smart meters and included in my symptoms, I get terrible bouts of nausea where I am sure I will throw up and then in passes after a few minutes.</p> <p>The same thing happened when I went to my Drs once his smart meter was installed. He was able to have it removed since his office is in his home. My dentist however, aware of my sensitivity tried to have it removed from the converted house which is his office and pG&amp;E said he could not remove it because its a business... how ridiculous that we should be made to suffer because someone doesnt understand how horribly devastating smart meters are for some of us.</p> <p>Utility Comment: They dont seem to understand how bad these things are so when I called regarding my dentist to see if something could be done, I got nowhere.</p> <p>I dont know how to have a quality life when I have to deal with these EMFs everywhere...looking to move, just dont know where...</p> <p>Request of CPUC: Remove them from everywhere. or come up with a way that we can protect ourselves from the harm being done to us.</p> <p>I have attached a copy of my jaw which adds to my sensitivity.</p> <p>Utility Name: PG&amp;E</p>

WEB	6/6/2013	6/7/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am deeply concerned about the smart meter . My family has been gravely affected by this device. I apparently only have 200 words to describe what has happened, that is insufficient. My children have suffered severe headaches, seizures, and many other ill effects since this meter has been installed. I do not appreciate the lack of concern this company has for the health of its consumers. This will not be the last time you hear from me. I will write everyday, if it takes that for you to listen to me, and correct this problem...then so be it. My smart meter has been cancelled, at my expense. What is your expense?</p> <p>Utility Comment: They told me they would cancel the meter, which I have to pay for.</p> <p>Request of CPUC: I want the CPUC to be accountable for the potential damage it has caused to innocent people who are only trying to pay their bill. How dare you? If you do not remedy this problem, I do not see a positive future for you. If need be, I can provide you with medical evidence of problems that have arisen, only since your meter was installed. XXX.</p> <p>Utility Name: Pacific Gas and Electric</p>
WEB	4/11/2013	5/17/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am property manager of and live in a duplex. Smart Meters for both units are on the outside of my bedroom wall. I want them both removed and have the analog meters restored because of the negative health effects of such close proximity. I think the \$75 set up fee and monthly \$5 charge to remove this health hazard is unfair, especially since I would have to pay double. Its MY bedroom that is affected.</p> <p>Utility Comment: PG&amp;E said they understand and the process is to contact CPUC to get the fees waived.</p> <p>Request of CPUC: Please waive the opt-out fees for both units, XXX.</p> <p>Utility Name: PG&amp;E</p>
WEB	2/12/2013	2/20/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have been diagnosed with irregular heartbeat and unknown cause of dizziness/Vertigo since a smart meter has been installed on our home....</p> <p>please see this info:  <a href="http://emfsafetynetwork.org/?page_id=2292">http://emfsafetynetwork.org/?page_id=2292</a></p> <p>Utility Comment: I have not contacted them</p> <p>Request of CPUC: If in fact these diagnosed issues have been caused by my smart meter, I expect it to be removed with no additional financial hardship, and to be compensated for these smart meter induced medical disorders</p> <p>Utility Name: PG&amp;E</p>

WEB	2/4/2013	2/5/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have current sleep problems (insomnia, difficulty falling asleep, night waking, nightmares)  Stress, agitation, anxiety, irritability  Headaches, sharp pain or pressure in the head  Ringing in the ears, ear pain, high pitched ringing  Concentration, memory or learning problems  Fatigue, muscle or physical weakness  Disorientation, dizziness, or balance problems  Eye problems, including eye pain, pressure in the eyes,  Cardiac symptoms, heart palpitations, heart arrhythmias, chest pain  Leg cramps, or neuropathy  Arthritis, body pain, sharp, stabbing pains  Nausea, flu-like symptoms  Sinus problems, nose bleeds  Respiratory problems, cough, asthma  Skin rashes, facial flushing  Urinary problems, My thyroid is been disbalance all the time thyroid , diabetes  High blood pressure  Changes in menstrual cycle  Hyperactivity or changes in children's behavior i am having all this problems since they installed this meter before all this my health was in perfect conditions.  Utility Comment: I am contact this dte as soon as possible i just saw all this meess in tv now i understand why i have so much health problems with eyes, sleeping disorder and thyroid disbalance.  Request of CPUC: I want compesantion and also i want that meter removed as soon as possible from the property that i am staying.  Utility Name: XXX</p>
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WEB	2/1/2013	2/28/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My name is, and I live in San Francisco, California. I am writing to you because I would like to refuse to have a SmartMeter installed on my home, and I refuse to pay the opt-out fee (an initial \$75 setup charge, as well as a \$10 monthly charge).</p> <p>When PG&amp;E wanted to make a change for better service to the customers, they should make sure the change is beneficial to the people they serve. However, there are problems associated with the SmartMeters use: inaccurate utility bill, health concerns related to this radiation device, job losses as meter readers are no longer required, privacy violation, ignoring disagreement of the customers by forcing opt-out charge, environmental damages, and so on. <a href="http://stopsmartmeters.org/why-stop-smart-meters/">http://stopsmartmeters.org/why-stop-smart-meters/</a></p> <p>Utility Comment: I have talked with a SmartMeter representative on 1/18/2013 re: refusing to pay the opt-out fee, and I was told my family will be disconnected for refusing to pay 'opt out' fees.</p> <p>Request of CPUC: The utility company should address these concerns and provide consultation to the customers if they determine the SmartMeters are truly beneficial and constructive instead of forcing opt-out charge to the customers for disagreeing with the installation.</p> <p>Paying opt out fee is not my main concern; the utility company is not addressing the concerns/problems related to SmartMeters is what I concern the most, as well as charging those who do not want installation because the concerns have been unresolved.</p> <p>Thank you for your time and patience to read my letter. I understand it is a huge effort and collaboration to make any social changes. I will keep doing better than my best and have God to do what I cannot do. May your concerns be heard as well. The Father, Christ, and Holy Spirit love you.</p> <p>Utility Name: PG&amp;E</p>
WEB	2/5/2013	2/14/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I had the smart meters installed approximately 4 years ago. Since then, my daughter &amp; I have had horrible sleep issues, headaches, eye &amp; ear pressure, fatigue, muscle weakness, chest pains &amp; pressure, leg cramps, dizziness/vertigo, continual sinus problems &amp; nose bleeds, horrible body aches which include skeletal pain &amp; concentration problems. I have also had one dog die suddenly from cancer, another operated on for cancer &amp; a cat die from cancer - that has me quite alarmed.</p> <p>Utility Comment: I have just applied to "opt-out". They have not contacted me yet. I will have to pay a fee to install the analog meter &amp; a monthly fee for meter reading. We should NOT have to pay a fee to protect our health. Thats ludicrous.</p> <p>Request of CPUC: To ban the smart meters.</p> <p>Utility Name: Pacific Gas &amp; Electric</p>

WEB	2/8/2013	2/15/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: 3 days ago PGE removed my SmartMeter per my request. I have been having serious health problems directly after the SM installation. While I understand I cannot prove the SM has caused the issues, I want to state on record my concerns. I have suffered insomnia/sleep disturbances since the SM installation and subsequent serious problems with a diagnosis of a weakened immune system. During a 7-month period, I withdrew from teaching as I was that sick. Before, I was a healthy active person who slept great. Desperate for help, terrified of my weakened state, I researched possibilities that could affect my health. I have a 6 yr-old son who needs a healthy mother! Researching, I found there are many people concerned about the SM for health problems. I am appalled that PGE charges a monthly fee to return to the analog system, especially when battling health issues. Why am I paying for the removal-when I didnt request the SM?</p> <p>Utility Comment: This is the strange part. Please CPUC, take note: When I called PGE to remove the SM, they DID NOT ASK MY WHY I WANTED MY SM REMOVED. Dont you find that strange? They never tried to talk me into keeping the SM, they just quickly arranged for the removal. Something is fishy here. And, they told me I would be charged to remove it and subsequently charged monthly to return to the analog system even though I never requested the SM to begin with. It seems to me, PGE is making a heap of money on people who are trying to take care of their health.</p> <p>Request of CPUC: I want the CPUC to look into the health affects of the SM with a genuine legitimate scientific non-biased research firm, not paid for by PGE, not owned by PGE, not lead by PGE. I want the SM removal fee and monthly-analog fee to be waived, especially for people who are suffering from health problems. I want PGE to do a legitimate survey of the people who have their SM removed as to WHY. If one looks on the internet, there seems to be many groups and individuals - including scientists - expressing concern about the SM. While I understand there are billions of dollars at stake and politics, since the SM seems to be so controversial and there are so many parties expressing health concerns, it seems that the SM program needs to be halted until this is resolved for the safety and health of Californians.</p> <p>Utility Name: PGE</p>
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WEB	3/13/2013	3/14/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have recently read a lot about the radiation hazard that is related to the smart meter. Mine was installed quite some time ago and when I was informed that it was going to be installed, I was not given a choice whether or not i wanted it, only that is was going to be done at a certain date and time.</p> <p>Utility Comment: Now that I want it removed, (I called in a request this morning), I have been informed that it will cost me a \$75 charge. Its frustrating to me that I have to pay \$75 to have a health hazard removed from my home that pg&amp;e installed at no cost to me in the first place. When I brought this up to them, they said that it was the CPUC that set the charges. Personally, I see no reason that pg&amp;e cant absorb the cost of allowing a customer to switch back if they are concerned about the radiation hazard related to the smart meter.</p> <p>Request of CPUC: I would like my \$75 dollar fee waved as I did not request that a smart meter be installed on my house in the first place and because I was not informed of any safety related hazard prior to its installation. If I had known, I would have never allowed pg&amp;e to install it.</p> <p>Utility Name: pg&amp;e</p>
WEB	2/11/2013	2/15/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Pg&amp;e installed six smart meters in our building all located 5 feet from or heads where we sleep. Immediately after these were installed we began to experience sharp pains in our heads and face, sleep deprivation, and other health issues. We also have a child and are concerned about the effects it may be having on his developement. The unit above us couple is six months pregnant!</p> <p>Request of CPUC: Forse Pg&amp;e to remove the harmful smart meters.</p> <p>Utility Name: Pg&amp;e</p>

WEB	2/11/2013	4/29/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I do NOT want to pay \$75 for the SmartMeter and then \$10 a month for a meter that works fine.</p> <p>You, CPUC, have placed the burden of PG&amp;Es profits on the small person.</p> <p>Not good. The SmartMeter has been shown to cause health problems.</p> <p>I NEVER received a letter about the SmartMeter option in or out. I asked that PG&amp;E send me a certified letter like they said they did. They have REFUSED to send me a copy of the letter or a new letter.</p> <p>Utility Comment: I received a call from a PG&amp;E supervisor, Dan, on Saturday, February 9, 2013 at approximately 6 PM in the evening!</p> <p>Dan said they "cant" send a copy of the letter. He told me to call you.</p> <p>This is totally irresponsible of PG&amp;E. I never received a certified letter about the Smart Meter</p> <p>Request of CPUC: Demand that PG&amp;E send me a certified letter about this SmartMater.</p> <p>I need this information to decide if I want to cause the children living below me and next to the SmartMeters any illness.</p> <p>Please do it fast because PG&amp;E is threatening to bill me, even though they did not send me a certified letter.</p> <p>Utility Name: Pacific Gas &amp; Electric</p>
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WEB	1/8/2013	1/11/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Our residence has had a solar power system for several years that utilizes a PGE installed bi-directional digital meter. The meter is located less than 5 feet from our main living area. We are concerned about the health effects of locating a smart meter so close to our living space, so we requested an opt-out. We were charged \$75 for "initial set up" of an analog meter. However, PGE will not be installing an analog meter in place of our existing digital meter. PGE is, in effect, charging a \$75 fee but not providing any actual service for that fee. We are not objecting to the additional \$10 per month they want to charge to send out a monthly meter reader.</p> <p>Utility Comment: PGE representative Cindy Shumway-Lipps told us that the \$75 is an "administrative fee." She would not or could not explain what actual administrative service PGE would perform in order to justify the fee. She admits that PGE will not be installing an analog meter in place of our existing digital meter.</p> <p>Request of CPUC: The CPUC presumably authorized the \$75 fee to cover the cost of setting up and installing analog meters. We would like to believe that the CPUC would not, and did not, authorize a \$75 fee to be paid to the utility company if the utility company did not in fact perform any action or incur any costs on behalf of the consumer. This fee is being used solely as a punishment for opting out of the smart meter, and not for any actual administrative or technical service provided.</p> <p>Utility Name: PG&amp;E</p>
WEB	1/9/2013	1/10/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Dear CPUC, please advise me why PG&amp;E has the right to charge me \$75 and a monthly \$10 for opting out of installing a smart meter for gas if in fact studies have shown that smart meters just like any other wireless electronic devices emit dangerous RF/microwave radiation. Now I heard that people with disabilities are exempt for paying that fee, so why do they get the privilege? I talked to PGE and they comment that the fee is charged for the employee who comes out to read the meter. SMART METERS ARE PROVEN NOT TO BE SAFE, SMART METERS ELIMINATE EMPLOYMENT, PG&amp;E HAS DEMONSTRATED TO CAUSE DEADLY GAS EXPLOSIONS BECAUSE THEY FAILED TO KEEP UP MAINTENANCE AND REPAIRS.....so please explain to me in addition to the answers to the above questions, why you continue to promote the monopoly of PG&amp;E in our area and what is in it for you</p> <p>Utility Comment: The PG&amp; E supervisor told me they are following regulations set by your Commission and that the fees are to pay the meter guy who comes out to read the meter. He had no clue and was speechless when I told him about the health hazard. All he said was : PG&amp;E follows state regulations</p> <p>Request of CPUC: Give me an honest answer - set your lust for power and greed aside and think about the safety and health of your California citizen for once</p> <p>Utility Name: PGE</p>

WEB	8/8/2013	NULL	Pacific Gas & Electric Company	NULL	<p>I disagree that I should be punished because I had my "Smart Meter" removed. For health reasons, (ie., Smart Meter radiation interfered with the transmission of readings from my glucose meter to my insulin pump), I had the "Smart"meter removed and the problems stopped.</p> <p>PG&amp;E is billing me \$10/month for refusing to use their "Smart" meter which is proven to be detrimental to good health.</p> <p>I read my own meter and call &amp;/or email my readings to the local PG&amp;E office.</p> <p>PG&amp;E has no reason to charge me for a service they DO NOT provide.</p> <p>Having just spoken with Monique at the "Smart Meter " call center, I now understand that is the the CPUC who is responsible for this fee. In fact, the monies collected by PG&amp;E for Smart Meter Opt-Out is paid directly to CPUC, so it is CPUC who is making money by punishing users for NOT using a dangerous product.</p> <p>Utility Comment: PG&amp;E Smart Meter Call Center advised me that it is the CPUC who assessed the opt-out fee and requires PG&amp;E to collect it and turn the money over to the CPUC. I was told that PG&amp;E does not receive any compensation for reading analog meters, as reading meters equates to the US Post Office delivering mail to its customers.</p> <p>I will immediately contact my US Representative about this abuse by CPUC.</p> <p>Request of CPUC: CPUC is collecting money for unknown uses from PG&amp;E customers who refuse to be irradiated on a constant basis. Rather than help public utilities customers, it seems it is the CPUC who is abusing the customers.</p> <p>I would like the CPUC attorneys to review this fee assessed on customers because they DO NOT use a certain product.</p> <p>Utility Name: PG &amp; E</p>
WEB	4/5/2013	5/16/2013	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I have come aware of many many RF and EMF radiation in electronic devices, in addition to privacy concerns, and at the age of 46 have become sensitive to these types of electro magnetic radiation sources and have applied for disability with SSI. I have put in request to have my smart meter removed and should be performed on the 12th of April 2013. Additional fees should NOT be applied to our decision to not participate in the smart meter program and are being penalized for doing so by the fee to change out the meter to analog There is a lot of modern pollution already.</p> <p>Utility Comment: They said I had to pay a fee to set up the analog meter and a monthly fee which I have no choice in saying your organization said they can charge the fees. Since Im on low income it is less than regular customers but non the less its still money out for the same thing prior the smart meter.</p> <p>Request of CPUC: Force the utility supplier SDG&amp;E to not charge any type of fees if customers and myself want an analog meter and force them to notify all energy users on there customer receivables what the dangers of this type of device are.</p> <p>Utility Name: SDG&amp;E</p>

WEB	4/26/2013	5/17/2013	San Diego Gas & Electric Company	NULL	smart meter removal request - health issue. send e-mail to sup HAW
					<p>Complaint / Concern: we want the smart wireless meter removed. we would like to be able to opt-out of being forced to use these types of meters as they seriously affect the health of our younger daughter (seizures, insomnia, etc). The "smart" meters emit high bursts of pulsed microwave rf radiation 24/7 which is a health hazard to many people.</p> <p>Utility Comment: Nothing yet. But if they do agree to remove the smart meter(s), I am told I shall have to pay an additional \$10-\$20 dollars a month - Which is outrageous! I never asked for the smart meter to be installed, and they offered no additional discount when it was installed, so why should I have to pay for them to leave things as they were?</p> <p>Request of CPUC: I would like CPUC to outlaw the use of these "smart" meters because they are a health hazard. Failing that, I would like CPUC to allow residential utility users to "opt-out" of using a "smart" wireless meter - This has already been done in Northern California, so there is a strong case and legal precedent.</p> <p>Utility Name: SDG&amp;E</p>
WEB	3/7/2013	5/16/2013	San Diego Gas & Electric Company	NULL	

WEB	7/26/2013	8/22/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: SMART METER - as soon as we moved into the house in February 2013, I started having neurological issues. I could not find the distance from the table to put a glass down and would drop it on the floor. I would have mini strokes and heart pains in my chest. My blood pressure soared. I am only 29 years old. My mother suspected it was the smart meter because the previous apartment I lived in as soon as the smart meter was installed I had similar reactions. My entire left side of my body went numb and later my face and eyes could not focus. After \$35,000 worth of hospital bills, tests and I had quit my job, car repo, the doctors didnt know what was causes the symtoms. My Mother took me to an acupuncturist and he found that my kidneys were now not functioning correctly and were causing extreme high blood pressure and other problems. He is trying to support and correct my kidneys with acupuncture and herbs instead of using pharmaceutical drugs that were not helping..</p> <p>Utility Comment: They said they would remove the smart meter for a fee of \$75 and we have to pay an extra \$10 a month so the analogue meter can be manually read.They have removed the smart meter ....but it is extremely unjust that we have to pay them extra for destroying my heath, my financial affairs (I am in bankruptcy) and my life at 30 years old is now all about staying away from smart meters as I try to improve my health... my life sucks.</p> <p>Request of CPUC: Really?? how much more proof and evidence do you need??? There are thousands and thousands of people getting acute heath problems from smart meters. These meters were never tested or even given a thought to its effect on people. A class action suit needs to be brought against these utility companies and the people who own them,. These owners have profited immensely. By letting go of the employees who job was to drive around and read our analogue meters, they have saved and made millions of dollars. I know this is true because my boss (when I was able to work) his girlfriend, is an electrical engineer who works for Edison. It was her job along with other engineers to invent the smart meter in order to save and make tons of money for Edison. Please whoever reads this, please realize this effects all of us and our children. This is important and needs to be resolve ASAP</p> <p>Utility Name: Edison and all utility companies that install Smart Meters</p>
WEB	4/27/2013	5/17/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: I object to the installation of smart meter. This is a form of extortion. No citizen of California should have to pay a fee NOT to be irradiated, to maintain privacy, security and our freedoms. This is corruption. I am permanently disabled, and I am opting out for valid medical reasons, as the smart meter pose a total risk to my health. How is that SCE can charge if NOT supplying a service? This is flat-out extortion. I feel these fees are a form of discrimination under the Americans with Disabilities Act (1990) and Public Utilities Code Sec 453</p> <p>Utility Comment: I have not been able to reach anyone yet</p> <p>Request of CPUC: As a citizen of the United States, I am within my rights to demand a termination of the program.</p> <p>Utility Name: Southern California Edison</p>

WEB	1/15/2013	1/23/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: I have a constant skin rash for over a year now. I have spent thousands of dollars on medical bills. The results of numerous tests have not found the cause. I am 51 and have never been sick in my life. Now I have a skin rash, constant fatigue, headaches, and sleeping problems.</p> <p>Utility Comment: They just said they would put my concerns in the computer. No one has gotten back to me.</p> <p>Request of CPUC: I want the smart meter taken out.</p> <p>Utility Name: edison</p>
WEB	3/20/2013	3/22/2013	NULL	NULL	<p>Complaint / Concern: preventive health due to exposure to radiation from faulty meter</p> <p>Request of CPUC: uninstall all smart meters</p> <p>Utility Name: smart meter(s)</p>
WEB	2/17/2013	2/21/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: The Smart Meter is causing illness. Since its installation I have suffered respiratory illness with constant productive cough coupled with white sputum. The culture and sensitivity test showed NO bacterial etiology. I have recurrent and intermittent sharp stabbing pain in both the back, shoulder, and chest. I went to Central America (January 2013) and while there these symptoms resolved and disappeared; when I returned home the aforementioned symptomology reappeared. XXX BA, AS Respiratory Therapy.</p> <p>Utility Comment: The Smart Meter was installed on 14 February 2011. I contacted SCE and asked if it could be delayed and the answer was NO! The Smart Meter was forced on us and we were told by SCE that we had NO option other than to be disconnected from electric service. We tried the Smart Meter and it doesn't work for us because the physiological effect has proven to be both cumulative and very damaging.</p> <p>Request of CPUC: Please order removal of the Smart Meter.</p> <p>Utility Name: Southern California Edison</p>
WEB	3/7/2013	3/8/2013	Southern California Edison Company	NULL	<p>Complaint / Concern: Extreme nerve pain, bloody noses and headaches began just days after the smart meter was installed.</p> <p>Utility Comment: SCE is forcing me to pay an "opt-out" fee and an additional fee each month to not have a smart meter. I am on a fixed income and have already paid hundreds to physicians to tell me there is no underlying medical problem ( I knew that).</p> <p>Request of CPUC: Start a public service campaign to educate humans about the issues which can arise from being near these meters. It is not right that we have to go through unneeded tests and pay many dollars to find out our problems are stemming from the monopolies that provide our power.</p> <p>Utility Name: SCE</p>

WEB	7/25/2013	8/22/2013	Southern California Gas Company	NULL	<p>Complaint / Concern: To request the removal of the advanced meter back to the old mechanical meter</p> <p>Utility Comment: there will be a time fee charge of \$75 and \$10/month fee charges thereafter if we choose to remove the installed advanced meter. These fees will be showed in the bill even the fees have not been approved by the CPUC.</p> <p>Request of CPUC: I want the CPUC to stop this practice. This is robbing the consumer. You (CPUC) cannot allow the monopoly company to use this scheme to raise the rate. What is wrong with the current working mechanical meter. Each time, something new is installed, the usage fees will soon increase shortly after. Moreover, this advanced meter may not be anymore safer than the older meter. I am more concern of the RF frequency leaking from this new meter as well as my privacy, and the accuracy of the reading. There are so much setback in this new unit than the good .... I demand CPUC stop the gas from charging consumers the fees to rolling back w/the older meter.</p> <p>Utility Name: So. Cal Gas</p>
WEB	3/17/2013	3/20/2013	NON REGULATED	NULL	<p>Complaint / Concern: I have been having terrible headaches,ringing in my ears,itching,flu like symptoms ever since the smart meter was installed</p> <p>Utility Comment: I have not contact them</p> <p>Request of CPUC: To remove the smart meter and reinstall the old meter that I think was analog</p> <p>Utility Name: SMUD</p>
WEB	6/7/2013	7/26/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Would like to replace the smart meter, as it is making my family ill. Also we feel the meter is not safe, and we do not agree with the usages that it reports..</p> <p>Utility Comment: after complaining to pge they gave me a case number 5338614962 this has been over a year, and the utility has not gotten in touch with me.</p> <p>Request of CPUC: we feel we should be allowed to change the meter back to the analog ones or allow us to have them replaced without cost or penalties. we did not ask for this meter to be installed on our property.</p> <p>Citing Kyle v. SCE</p> <p>Utility Name: PGE</p>

WEB	3/29/2013	5/16/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: There are 13 smart meters on my property, let me repeat that number to you. 13 smart meters on my property, 6 smart meters behind my bedroom right behind my bed and 7 smart meters next to my daughters bedroom. These are all smart meters for other tenants that live near me in other condominium units. I am the only tenant that has opted out but it has costed me 75\$ and an additional ten dollars a month for them to come out and read the meter. I have been experiencing more frequent headaches and more mild chest pain in the past two months ever since they were installed.</p> <p>Utility Comment: They said that they could not help me and that I would have to opt out and that would be the only thing they could do.</p> <p>Request of CPUC: I would like the CPUC to have pg and e remove all the smart meters and convert them back to the old analog meters for free since I have no control over the other tenants in my community.</p> <p>Utility Name: Pg and E</p>
WEB	4/4/2013	4/8/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Ever since they installed smart meters all around my neighborhood I havent been able to sleep. Im not the only one there are 5 of us total at my apartment and all of us have the same exact issue. When you feel exhausted you still cant sleep, wake up often, nausea, headaches. Smart meters are going to kill us all unless we do something about it.</p> <p>Utility Name: PG&amp;E</p>
WEB	4/30/2013	8/23/2013	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Our smart meter was installed a few years ago and I told the installer that I DID NOT WANT it installed and he told me I had no choice and continued to install it. My daughters bed is literally 6" away from this monster redioactive meter. In the past year she has experienced insomnia, headaches, irritability. I attribute this to the monster meter installed at our house without our permission.</p> <p>Utility Comment: Not our choice, this is mandatory</p> <p>Request of CPUC: remove this meter at PG &amp; E expence and give us back a safe meter and pay for pain and suffering incurred on my daughter.</p> <p>Utility Name: PG &amp; E</p>

WEB	4/15/2013	4/16/2013	Pacific Gas & Electric Company	NULL	<p>smartmeters from the bedroom wall of my small condo immediately, and stop abusing, harming, threatening, harassing me and my neighbors who have opted out. My original complaint Feb 2011, File No: 147477, and still no response. The smartmeters are inches from my bed, and caused severe physical harm: heart problems, ringing in the ears 24/7, radiation burns on back and torso, permanent nerve damage, chronic pain, disability, insomnia, sleep interruption, and death of 3 young pets that normally live 15-25 years, all began after installation of smartmeters in January 2011. I am being harmed 24/7 and shocks trying to sleep. Th priority of choice must belong to the person living closest to the meters, the opt out is punitive and abusive, esp. in multi-unit homes. Smartmeters must be removed now or I will be forced from my home I own. I have paid my bill for decades, and they are harming me 24/7. Please stop this abuse.</p> <p>Utility Comment: PG &amp; E refuses to remove the smartmeters on my wall in spite of numerous complaints that the smartmeters have caused severe physical harm including heart problems, ringing in the ears 24/7, radiation burns on my back and torso, permanent nerve damage, chronic pain, disability, insomnia, sleep interruption, and the death of 3 young pets that normally live 15-25 years, all happened upon installation of smartmeters in January 2011. I have had no choice, since Jan 2011. My neighbors opted out, but they installed smartmeters by force and trespass. Only one neighbor, 4 units away from his smartmeters on my bedroom wall, has not opted out, and NOW PG&amp;E refuses to remove the smartmeters because that neighbor has not opted out. So according to PG&amp;E all of the choice goes to a person 4 houses away while his smartmeters are inches away from me harming me, my neighbors with young children, and elderly parents, and my family. This is abusive, unsafe, and illogical and has nearly killed me.</p> <p>Request of CPUC: ATTN: Commissioner Mike FLorio: Please demand PG&amp;E remove all smartmeters from the wall of my small condo immediately and permanently, and order PG&amp;E stop abusing, and harrassing me and my neighbors who have opted out. The smartmeters are inches from my bed.I am being tortured in my home. The meters of my neighbors are on my wall. PG&amp;E/WELLington illegally stole analog meters, tampered with anti-tampering locks and installed more smartmeters after demanding CASH or else they would install more smartmeters, knowing FULL WELL that I have been severely harmed by the smartmeters that were installed illegally /against our will Jan. 2011! I am being forced from my home, I have worked for my whole life. THE rf is so intense I cannot listen to the radio. Please stop this abuse! PGE MUST BE ORDERED TO REMOVE THE ELECTRIC/GAS smartmeters that belong to XXX, who lives 4 units away, but his smartmeters are installed on my wall inches from me.</p> <p>Utility Name: PG &amp; E</p>
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